Process to **CHECK** utility bill Online

Visit : **www.aspower.com**

Click on: **CHECK YOUR BILL HERE**

A new page will open with screen as shown below:
- for new users click on "Sign Up"
-for existing users enter correct username & password, click on "Sign In"

Sign In

Username:
Password:

Sign In

Forgot Password or Username

Sign Up

To successfully sign-up to check your bill, you need to have the following information entered correctly during the application process:
- Exact Base Account number on the bill
-Exact Name on the bill (*First Name Last Name*) (*case sensitive*)
- Last 4 digits of social security on the bill
- Phone number on the bill

American Samoa Power Authority
Online Check & View Utility Bill Process

Experiencing a problem or need help? **Contact ASPA Customer Service**

* Securing our customers' account information is one of ASPA's top priority. Customers may be asked to visit our Customer Service office to verify account information when it is needed. Fa'afetai.

Process to **PAY** utility bill Online

Visit : **www.aspower.com**

Click on: **CLICK HERE TO PAY YOUR BILL ONLINE**

OR

For customers who already have a sign-in to view their bill, sign-in to your account and click **"Pay your bill."**

You will be directed to the below screen.
- Enter correct account number inside indicated box.
- Enter correct name on the account as indicated with First Name first, followed by the Last Name
- Click on "**Pay Now**" button

Please enter Account Number

Customer Account Name

Pay Now

Two available Options:
1. Pay with my PayPal Account
2. Pay with a debit or credit card

If you choose 2nd Option:
- Make sure you enter all required fields correctly, this includes billing address for the card. In addition, make sure the card is in a good state (*sufficient funds available, ect.*)
- "AS" for American Samoa can be found under City/State.
- When making payments for multiple accounts under a same name, be sure to click on the **"Return to American Samoa Power Authority"** *link* after making payment for the first account. This will return customer back to the window above to enter customer's Account Number and Customer Account Name to post payment for the second account. Always make sure the account number entered is correct/valid.